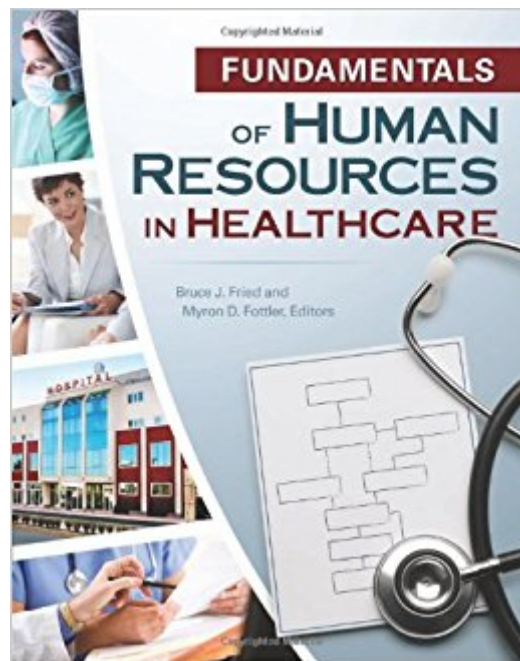




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Synopsis

The healthcare workforce is diverse. The different scopes of practice, levels of education, and practice settings contribute to the complexity of managing this workforce. Successful healthcare managers understand the unique factors that influence the performance of their employees. This new text presents the managerial activities related to developing and maintaining the healthcare workforce. Each chapter opens with a short vignette that introduces the student to the chapter topic. On-the-page definitions of terminology and informational sidebars clarify concepts. Chapters end with discussion questions and case studies that provide practice for applying new information. The book also features a glossary of key terms. Topics covered include: Understanding the healthcare labor force The legal environment Job analysis and design Recruitment, selection, and retention Training and development Performance appraisal Compensation Employee rights and discipline Unions and labor relations Workplace safety

Book Information

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Customer Reviews

This is a text to add to your library of resources if you are earning a degree in Health Services Administration/Management. It contains many online valuable resources and is well written. I received the book on time for class and it was in perfect condition. I would order from the seller again.

Wish there was some digital information that came with the book for easier studying. Just a thought.

I will also have the opportunity to meet the author.

Pretty much provides the purpose it sets out to have. A nice mixture of scenarios and information backed up with questions to test your knowledge.

This book is laid out perfectly! It has so much good information. I highlighted most of the good parts. I can go to it for reference material.

I am in my MHA I feel like this could be 25 pages long and serve the same purpose so much repetition

Very easy to read with lots of great information that can be applied in today's work place.

Easy to follow only which it listed the meaning of main key word in an appendix in the back

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